

Strategic Planning & Goals

The Board meets throughout the year (regular and on an ad hoc basis) to examine program results and evaluate opportunities for community cooperation across the spectrum of our service capacity. Our work supports stakeholder goals for a healthy community and reduces costs for agencies by helping individuals 60 and better to remain healthier and independent longer. In this way, our work demonstrates the shared values that help to catalyze community revitalization. And our vision of a best-in-class center furthers the long-term commitments of our town and county to excellence and collaboration.



Our 2019-2024 strategic goals are listed below and are reflected in our program goals, objectives, and evaluation metrics:

1) Continue to provide services to our existing foundational base of consumers;

2) Program and outreach expansion to ensure we support the most at-risk in our community to significantly impact our capacity to serve consumers 60 and better, at least 80% of whom are at high risk due to financial and/or physical and mental health factors;

3) Continue to diversify our funding sources to support organizational stability and County and Town Plans for Economic Development and Community Resilience; and

4) Continue to strive for quality improvement and best practices alignment across all programs.